Coverage for: <u>All Coverage Types</u> Plan Type: <u>EPO</u>

Horizon BCBSNJ: Centenary University



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. Benefits may change upon renewal. For more information about your coverage, or to get a copy of the complete terms of coverage, visit Member Online Services at <u>www.HorizonBlue.com/members</u> or by calling 1-800-355-BLUE(2583). If you do not currently have coverage with Horizon BCBSNJ you can view a sample policy here, HorizonBlue.com/sample-benefit-booklets. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.cciio.cms.gov</u> or call 1-800-355-BLUE(2583) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Family per calendar year for in- network.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. To meet the overall family <u>deductible</u> , a combination of the <u>deductible</u> amounts for all or some of the family members must be combined with no one family member contributing more than the individual <u>deductible</u> amount before the <u>plan</u> begins to pay.
Are there services covered before you meet your deductible?	you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?		The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?		Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	of network <u>providers</u> . Benefits provided by in- <u>network providers</u> and BlueCard PPO <u>providers</u> are at the in-	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.

(008054P:0060,0062) M/PM

(Prescription/Advantage EPO)/BlueCard

Do you need a referral to	No.	You can see the specialist you choose without a referral.
see a <u>specialist</u> ?		

(008054P:0060,0062) M/PM (Prescription/Advantage 2 of 10

Common	Services You May Need	What You Will Pay		
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider(You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	\$20.00 <u>Copayment</u> per visit. \$15.00 <u>Copayment</u> per visit applies only to Horizon CareOnline. <u>Deductible</u> does not apply.	Not Covered.	Horizon CareOnline telemedicine services is an additional telemedicine feature provided through Horizon BCBSNJ's telemedicine vendor.
	<u>Specialist</u> visit	\$40.00 <u>Copayment</u> per visit. \$15.00 <u>Copayment</u> per visit applies only to Horizon CareOnline. <u>Deductible</u> does not apply.	Not Covered.	
	Preventive care/screening/immunization	No Charge. <u>Deductible</u> does not apply.	Not Covered.	One per calendar year. You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
•	<u>Diagnostic test</u> (x-ray, blood work)	No Charge For Office. 20% <u>Coinsurance</u> for Independent Laboratory. <u>Deductible</u> does not apply. 20% <u>Coinsurance</u> for Outpatient Hospital.	Not Covered.	Molecular and Genomic Testing are subject to pre-service and post-service medical necessity review.
	Imaging (CT/PET scans, MRIs)	20% <u>Coinsurance</u> for Outpatient Hospital.	Not Covered.	Requires pre-approval. 20% penalty applies for non-compliance.
If you need drugs to treat your illness or condition		\$35.00 <u>Copayment</u> /Mail Order. <u>Deductible</u> does	\$15.00 <u>Copayment</u> /Retail. \$35.00 <u>Copayment</u> /Mail Order. <u>Deductible</u> does not apply.	Prior authorization may be required. Covers up to a 30 day supply (retail) and a 90 day supply (mail order). Additional charges apply when using an out-of-

^{*}For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.horizonblue.com/members</u>.

Common		What You Will Pay		
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider(You will pay the most)	Limitations, Exceptions, & Other Important Information
More information about prescription drug coverage is available at Prime Therapeutics LLC (Prime) Service Center www.MyPrime.com or 1-800-370-5088.	Preferred brand drugs Non-preferred brand drugs Specialty drugs	\$50.00 <u>Copayment</u> /Retail. \$125.00 <u>Copayment</u> /Mail Order. <u>Deductible</u> does not apply. \$75.00 <u>Copayment</u> /Retail.	\$50.00 Copayment/Retail. \$125.00 Copayment/Mail Order. Deductible does not apply. \$75.00 Copayment/Retail. \$200.00 Copayment/Mail Order. Deductible does not apply.	network pharmacy.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% <u>Coinsurance</u> for Outpatient Hospital, Ambulatory Surgical Center.	Not Covered.	Procedures related to Spine Surgery are subject to pre-service and post-service utilization management review.
	Physician/surgeon fees	20% <u>Coinsurance</u> for Outpatient Hospital, Ambulatory Surgical Center.	Not Covered.	Procedures related to Spine Surgery are subject to pre-service and post-service utilization management review. 20% Coinsurance for in-network anesthesia.
If you need immediate medical attention	Emergency room care	visit and 20% <u>Coinsurance</u> for Outpatient Hospital.	for Outpatient Hospital. <u>Deductible</u> does not apply.	Copayment waived if admitted within 24 hours. Out-of-network payment at the innetwork level of benefits applies only to true medical emergencies and accidental injuries.
	Emergency medical transportation	20% <u>Coinsurance</u> .	Not Covered.	none
	Urgent care	\$40.00 <u>Copayment</u> per visit for Specialist. <u>Deductible</u> does not apply.	Not Covered.	none

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Common		What You Will Pay		
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider(You will pay the most)	Limitations, Exceptions, & Other Important Information
If you have a hospital stay	Facility fee (e.g., hospital room)	20% <u>Coinsurance</u> for Inpatient Hospital.		Requires pre-approval; 20% penalty applies for non-compliance. In-network inpatient separation period is limited to 90 days.
	Physician/surgeon fees	20% <u>Coinsurance</u> for Inpatient Hospital.		20% <u>Coinsurance</u> for in-network anesthesia.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	20% <u>Coinsurance</u> for Outpatient Hospital.	Not Covered.	The Integrated System of Care (ISC) program is available to members with a serious mental illness or substance use disorder. Services must be rendered by a contracted ISC provider to be eligible for reimbursement. Locate a provider www.Horizonblue.com/member-ISC
	Inpatient services	20% <u>Coinsurance</u> for Inpatient Hospital.		Requires pre-approval; 20% penalty applies for non-compliance. In-network inpatient separation period is limited to 90 days.
	Office visits	\$20.00 <u>Copayment</u> per visit for Office. \$40.00 <u>Copayment</u> per visit for Specialist. <u>Deductible</u> does not apply.		Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e. Ultrasound). Not covered - for Child.
	Childbirth/delivery professional services	20% <u>Coinsurance</u> for Inpatient Hospital.	Not Covered.	Not covered - for Child.
	Childbirth/delivery facility services	20% <u>Coinsurance</u> for Inpatient Hospital.	Not Covered.	Not covered - for Child. In-Network inpatient separation period is 90 days.

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Common		What You Will Pay		
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider(You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need help recovering or have	Home health care	20% <u>Coinsurance</u> .	Not Covered.	Requires pre-approval. 20% penalty applies for non-compliance.
other special health needs	Rehabilitation services	20% <u>Coinsurance</u> for Inpatient Hospital.	Not Covered.	Requires pre-approval; 20% penalty applies for non-compliance. In-network
	Habilitation services	20% <u>Coinsurance</u> for Inpatient Hospital.	Not Covered.	inpatient separation period is limited to 90 days. In-network physical rehabilitation day limit is 60 days.
	Skilled nursing care	20% <u>Coinsurance</u> for Inpatient Facility.	Not Covered.	Requires pre-approval. 20% penalty applies for non-compliance. In-Network inpatient skilled nursing facility days are limited to 100 days.
	Durable medical equipment	50% <u>Coinsurance</u> . <u>Deductible</u> does not apply.		Prior Authorization review determined by Horizon Care at Home regardless of the amount. 20% penalty applies for noncompliance.
	Hospice services	20% <u>Coinsurance</u> for Inpatient Facility.		Requires pre-approval. 20% penalty applies for non-compliance.
If your child needs dental or eye care	Children's eye exam	\$40.00 <u>Copayment</u> for Specialist. <u>Deductible</u> does not apply.	Not Covered.	In-Network routine vision exam for a child is limited to 1 visit
	Children's glasses	* * *		In-network routine vision hardware dollar amount is limited to \$100.00 once every 2 years
	Children's dental check-up	Not Covered.	Not Covered.	none

^{*}For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.horizonblue.com/members</u>.

Excluded Services & Other Covered Services:

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other <u>excluded</u> <u>services</u>.)

- Acupuncture
- Bariatric surgery
- Cosmetic Surgery

- Dental care
- Long Term Care
- Most coverage provided outside the United States.
- Non-emergency care when traveling outside the U.S.
- Routine foot care
- Weight Loss Programs

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care
- Hearing Aids (Only covered for Members age 15 or younger)
- Infertility treatment

- Private-duty nursing
- Routine eye care (Adult)

^{*}For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.horizonblue.com/members</u>.

Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.getcovered.ni.gov or call 1-833-677-1010.

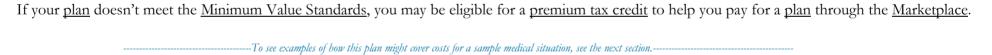
Your **Grievance** and **Appeals** Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: 1-800-355-BLUE (2583) or visit <u>www.Horizonblue.com</u>. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>. You may also contact the NJ Department of Banking and Insurance Consumer Protection Services at 1-888-393-1062 ext 50998.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes



^{*}For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.horizonblue.com/members</u>.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of OMNIA Tier 1 pre-natal
care and a hospital delivery)

■ The plan's overall deductible \$1,000.00

Specialist Copayment \$40.00 ■ Hospital (facility) Coinsurance 20%

Other Coinsurance 20%

■ Other *Coinsurance*

Managing Joe's type 2 Diabetes (a year of routine OMNIA Tier 1 care of a well-controlled condition)

■ The plan's overall deductible \$1,000.00

Specialist Copayment \$40.00

■ Hospital (facility) Coinsurance 20%

20%

Mia's Simple Fracture

(OMNIA Tier 1 emergency room visit and follow up care)

■ The plan's overall deductible \$1,000.00

Specialist *Copayment* \$40.00

■ Hospital (facility) Coinsurance 20%

Other Coinsurance 20%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray)

Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost \$12,700.00 **Total Example Cost Total Example Cost** \$5,600.00 \$2,800.00

In this example, Peg would pay:

Cost Sharing	
Deductibles	\$1,000.00
Copayments	\$90.00
Coinsurance	\$1,500.00
What isn't covered	
Limits or exclusions	\$60.00
The total Peg would pay is	\$2,650.00

In this example, Joe would pay:

Cost Sharing			
Deductibles	\$0.00		
Copayments	\$1,000.00		
Coinsurance	\$400.00		
What isn't covered			
Limits or exclusions	\$20.00		
The total Joe would pay is	\$1,420.00		

In this example. Mia would pay:

in this example, wha would pay.			
Cost Sharing			
Deductibles	\$900.00		
Copayments	\$200.00		
Coinsurance	\$300.00		
What isn't covered			
Limits or exclusions	\$40.00		
The total Mia would pay is	\$1,440.00		

The plan would be responsible for the other costs of these EXAMPLE covered services.



Notice of Nondiscrimination

Horizon Blue Cross Blue Shield of New Jersey complies with applicable Federal civil rights laws and does not discriminate against nor does it exclude people or treat them differently on the basis of race, color, gender, national origin, age, disability, pregnancy, gender identity, sex, sexual orientation or health status in the administration of the plan, including enrollment and benefit determinations. Horizon BCBSNJ provides free aids and services to people with disabilities (e.g. qualified sign language interpreters and information in other formats) and to those whose primary language is not English (e.g. information in other languages) to communicate effectively with us.

Contacting Member Services

Please call Member Services at 1-800-355-BLUE (2583) (TTY 711) or the phone number on the back of your member ID card, if you need the free aids and services noted above and for all other Member Services issues.

Filing a Section 1557 Grievance

If you believe that Horizon BCBSNJ has failed to provide the free communication aids and services or discriminated against you for one of the reasons described above, you can file a discrimination complaint also known as a Section 1557 Grievance. Horizon BCBSNJ's Civil Rights Coordinator can be reached by calling the Member Services number on the back of your member ID card or by writing to the following address: Horizon BCBSNJ

Civil Rights Coordinator PO Box 820, Newark, NJ 07101.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, through the Office for Civil Rights Complaint Portal, online at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail at U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201 or by phone at 1-800-368-1019 or 1-800-537-7697 (TDD). OCR Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.

Language assistance

Si habla un idioma diferente al inglés, hay ayuda disponible gratis. Llame al número que aparece al reverso de su tarjeta de identificación. 如果您讲英语以外的语言,可获取免费帮助。请拨打您的身份证背面的号码。

영어 이외의 언어를 사용하는 경우, 무료 지원 서비스를 받을 수 있습니다. ID 카드 뒷면에 있는 번호로 전화하십시오.

Se você fala um idioma diferente do inglês, a ajuda está disponível gratuitamente. Ligue para o número no verso do seu bilhete de identidade.

જો તમે અંગ્રેજી સિવાયની ભાષા બોલતા હોવ, તો મફતમાં મદદ ઉપલબ્ધ છે. તમારા આઇડી કાર્ડની પાછળ આપેલા નંબર પર કૉલ.

Jeśli mówisz w języku innym niż angielski, pomoc udzielana jest bezpłatnie. Zadzwoń pod numer podany na odwrocie dowodu osobistego. Se parli una lingua diversa dall'inglese, è disponibile un servizio di assistenza gratuito. Chiama il numero sul retro della tua carta d'identificaz ione.

Kung nagsasalita ka ng isang wika maliban sa Ingles, magagamit ang tulong nang walang bayad. Tumawag sa numerong nasa likod ng iyong ID card.

Если вы не говорите по-английски, вам помогут бесплатно. Позвоните по телефону, указанному на обратной стороне вашей ID-карты.

Si ou pale on lòt lang ke Anglè, gen èd ki disponib gratis. Rele nan nimewo ki ekri nan do kat idantifyan w lan.

यदि आप अंग्रेज़ी से भिन्न कोई अन्य भाषा बोलते हैं, तो निःशुल्क सहायता उपलब्ध है। अपने आईडी कार्ड के पीछे दिए गए नंबर पर .

Nếu ban nói ngôn ngữ khác ngoài tiếng Anh, thì chúng tôi có thể giúp ban miễn phí. Hãy gọi số ở mặt sau thẻ ID của ban,

Si vous parlez une langue autre que l'anglais, l'aide est gratuite. Appelez le numéro au dos de votre carte d'identité.

إذا كنت تتحدث لغة أخرى غير الإنجليزية، نوفر لك المساعدة مجانًا. يُمكنك الاتصال بالرقم الموجود على ظهر بطاقة الهوية

اگر آپ انگریزی کے علاوہ کوئی دوسری زبان بول سکتے ہیں تو مفت مدد دستیاب ہے۔ براہ مہر بانی شناختی کارڈ کی پچھلی طرف در ج شدہ نمبر پر کال کریں۔

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